



Do you have a non urgent health-related need? Call 116117

Prompt assistance in case of no emergency

How does it work?

- Call 116117
- An operator will assess your needs and guide you to the most appropriate care option

When to call 116117

- To contact the **Out-of-hours Medical Service**
- For needs related to **local health services** (non self-sufficiency, disability, mental health, family counselling services, developmental age services, primary care and other services)
- For medical certificates outside the working hours of **General Practitioner** or **Primary Care Pediatrician** (including their substitutes)

When NOT to call 116117

- For **medical emergencies**: call **118**
- For **Single Booking Centre appointments**: contact your local Health Authority's Booking Center (CUP)



The 116117 service
is available in the
Veneto Region

Free 24 hours a day, 7 days a week.

All local health services accessible from a single number

For requests relating to non-urgent health needs, in order to ensure adequate care, we invite you to contact us even on weekdays.

The new number for Continuity of Care (Out-of-hours Medical Service) and other health services.

The **116117** service is available throughout the territory of the **Veneto Region**. For requests in languages other than Italian, an operator will activate the necessary support to communicate with you.



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Servizio
Socio Sanitario
Regionale



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116117